

Service Definition

Family Support and Training/Family Partner

The service definition for Family Support and Training includes the following components billed in 15-minute increments.

- Engage the parent/caregiver in activities in the home and community that are designed to address one or more goals on the youth's treatment plan or ICP.
- Assist parent/caregiver in meeting the needs of the youth through educating, supporting, coaching, modeling and guiding
- Teach parent/caregiver how to network/link to community resources and treatment providers
- Teach parent/caregiver how to advocate for services and resources to meet the youth's needs
- Guide and support linkage to individual, peer/parent support and self-help groups for parent/caregiver
- Participate on Care Planning Team (CPT) and attend CPT meetings
- Direct time with providers (e.g., attendance at IEP, hospital discharge, treatment team, and other meetings)
- Discharge planning
- Telephone support for parent/caregiver
- Collateral contacts (phone and face-to-face)
- Member transportation provided by Family Support and Training Partner
- Member outreach¹ (up to 30 minutes)
- Documentation (time spent completing required paperwork as outlined in the Performance Specifications)

The following activities are included in the rate and are not billable as separate units:

- Supervision
- Utilization review with payer
- Administrative paperwork as required by host agency
- Translation services
- Participation in *System of Care* committee meetings
- Staff travel time
- Training
- Internal consultations with staff persons within the same program

Last revised 5/19/09

¹ This includes time spent waiting at a Member's home or other community-based setting for a scheduled appointment.